

QUALITY POLICY STATEMENT

It is the policy of Riteweld Engineering Ltd to provide a quality service of fabrication, finishing and erection or installation of steel fabrications.

Our primary goal is to meet customer requirements with a cost effective solution and to provide it with a minimum of inconvenience so that Riteweld Engineering Ltd can sustain a reputation as a quality service / solutions company. This means that:

We must be fully conversant with the latest equipment and solutions and endeavour to apply our expertise creatively and with initiative on the behalf of our clients.

We must have an efficient and orderly approach to fulfilling the clients requirements, including legal and regulatory requirements, (especially the CPR), identifying salient issues early and ensuring timely delivery or service.

We must be sure to communicate with our clients by taking a special and continuing interest in their technical problems and keeping them regularly updated with the progress on the work in hand.

We must provide the right organisation and resources and employ the right people to ensure an effective operation.

We must identify and implement continuing improvement.

Riteweld Engineering Ltd is committed to achieving continual quality service improvement and cost effectiveness using the quality management system based upon ISO9001:2008, which are laid out in the Quality Manual and associated Process Diagrams & CPR required documentation. The quality objectives and indicators will be documented in and reviewed at Management Review Meeting. To achieve our goals it is vital that the quality systems are understood, accepted and adhered to by everyone in the company and as such it is part of our training programme for all levels within the organisation. The implementation of the Quality System is mandatory, but its success can only be achieved by the participation and commitment of everyone. Each employee will receive full support to ensure the Quality System is understood, implemented and maintained throughout. The QA system functions will be maintained and improved through monitoring, audit and review.

It is the key aim of Riteweld Engineering Ltd to ensure that our customers receive value for money for quality service.

D.Young
Managing Director
January 11th 2016